

New York Hurricane Sandy

Disaster Recovery Resource List

Partnering with the



**American
Red Cross**

New York - Hurricane Sandy Disaster Recovery Resources

- For general help or referrals in New York City, call 3-1-1.
- For assistance outside of New York City (Long Island & Hudson Valley), call 2-1-1.
- Residents of Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester should consult the Hudson Valley 2-1-1 Disaster Assistance Guide: <http://www.hudson211.org/cms/>
- Residents of Nassau and Suffolk should consult the Long Island 2-1-1 assistance guide: <https://211longisland.communityos.org/cms/>
- FEMA information: DisasterAssistance.gov, (800) 621-3362

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Aging and Adult Care

Adult Care in Nassau County

Adult Protective Services (APS)

Accepts all referrals of adults, over the age of 18 years, who are alleged to be incapable of caring for themselves because of a physical or mental incapacity and/or are abused, neglected or financially exploited by others; and have no one willing or able to assist them responsibly.

Services may be provided free, without regard to income. A caseworker will visit the person in his/her home within 24 hours, if the allegation is life threatening; and within 3 working days, if non-life threatening. It uses a case management approach to evaluate eligibility for homemakers, counseling, financial management services, and medical services. Anyone making a referral to Adult Protective Services in good faith is protected from civil liability.

- For further information, call 516-227-8083.

Adult Preventive Services

provides help for those adults who demonstrate a need for assistance in managing their activities of daily living, Adult Preventive Services is ready to help adults in need. Services may include medical and/or psychiatric support services, homemaking and financial management services.

- For further information call 516-227-8083.

Family-Type Homes for Adults

Provides a family living situation for adults who need supervision and care. Caring people open their homes to adults that are mentally or physically impaired who do not require the skilled care of a nursing facility. A request to become a Family-Type Homes for Adults operator or to refer an interested adult may be made directly to the office of Adult Services at:

- (516) 227-8083.

Adult Financial Management Services

Program is available for adults who are not able to manage their finances. It ensures the proper use of a person's income/resources and prevents the mismanagement and financial exploitation of those funds by others. A referral may be made at our Information, Resource and Referral Services Unit by calling:

- 516-227-8395.

Post Institutional Services

Program coordinates with the Department of Mental Health and State private psychiatric hospital units to ensure the proper discharge of patients into the community with the necessary social service support. The coordinator of this program may be reached at:

- (516) 227-8488.

Homemaking Services

Program provides for in-home care for adults who need assistance with their activities of daily living in order to delay or prevent placement in nursing homes or other institutions.

- For further information call 516-227-8395.

NY Hurricane Sandy Disaster Resources

Nassau County Office for the Aging

Resource Data Base

This comprehensive data base has information on programs, services, and resources that are available to persons of all ages who need long-term care assistance.

- www.nassaucountyny.gov/PublicCRD/

Public Information

- 60 Charles Lindbergh Boulevard, Suite #260, Uniondale, NY 11553-3691
- (516) 227-8934
- E-mail to: seniors@hhsnassaucountyny.us

New York City Department of Aging

DFTA's mission is to work for the empowerment, independence, dignity and quality of life of NYC's diverse older adults and for the support of their families through advocacy, education, and the coordination and delivery of services. Goals: To foster independence and individual choices, confront ageism and promote opportunities for older people to share their leadership, knowledge and skills. To inform and educate the general public about aging issues, including services, supports and opportunities for older New Yorkers and their families. To be a catalyst for increased resources to enhance and expand programs and services for older New Yorkers To enhance and expand effective, productive partnerships with consumers, advocates, private and public organizations.

- 2 Lafayette St 6th Floor, New York, NY 10007
- Call 311 [Animals](#)

ANIMALS

Animal Care and Control of New York

Animal Care & Control of New York City (AC&C) is the largest pet organization in the North East, with an estimated number of 44,000 animals rescued each year. As a not-for-profit organization since 1995, Animal Care & Control has been responsible for New York City's municipal shelter system, rescuing, caring for, and finding loving homes for homeless and abandoned animals in New York City. AC&C facilities operate in all five boroughs.

- 326 East 110th Street New York, NY 10029
- 212-788-4000
- www.nycacc.org

ASPCA

Founded in 1866, the ASPCA® (The American Society for the Prevention of Cruelty to Animals®) was the first humane organization established in the Americas, and today has more than one million supporters throughout North America. A 501(c)(3) not-for-profit corporation, the ASPCA's mission is to provide effective means for the prevention of cruelty to animals throughout the United States. As the first humane organization to be granted legal authority to investigate and make arrests for crimes against animals, we are wholly dedicated to fulfilling the ASPCA mission through nonviolent approaches. Our organization provides local and national leadership in three key areas: caring for pets parents and pets, providing positive outcomes for at-risk animals and serving victims of cruelty. For more information, please visit www.asPCA.org.

- 520 8th Ave 7th Floor, New York, NY 10018
- 212-876-7700

NY Hurricane Sandy Disaster Resources

Bideawee

Bideawee is a 106-year-old humane agency that saves thousands of homeless cats, kittens, dogs, and puppies every year. Since 1903, Bideawee has provided housing, food, and medical and behavioral care to help formerly abandoned, abused, and neglected pets find and keep new homes and families. Our services for pets support them through every stage of their lives, from fostering and adoption at our New York City and Westhampton (Long Island) locations to our Pet Memorial Parks at our Westhampton and Wantagh (Long Island) sites. Bideawee's veterinary practices in Westhampton and New York City care for both resident pets and the pets of private clients. In addition, we offer services that foster greater appreciation and respect for the value of companion animals at all three locations, such as pet therapy and our Reading to Dogs program that helps children overcome literacy challenges.

- 410 East 38th Street, New York, NY 10016
- 866-262-8133
- www.bideawee.org

Humane Society of the United States

The Humane Society of the United States (HSUS) promotes the safety and well-being of all animals that are or may be adversely affected during a disaster. Respond to the needs of those who provide emergency and supportive care to animals during all phases of a disaster. Promote the inclusion of the animal component in all federal, state and local government disaster plans, and those developed by the general public, by engaging in an ongoing process of proactive education and mutual awareness of the needs of animals in disasters. Encourage cooperation with other animal protection organizations, veterinary associations, disaster relief agencies, and government officials.

- 2100 L St., NW, Washington, D.C. 20037
- 202-452-1100
- www.humanesociety.org

Mayor's Alliance for NYC's Animals

The Mayor's Alliance programs that are moving NYC toward its no-kill goal are high-profile collaborative adoption events; the Alliance transport van program that transports animals from the city's **Animal Care & Control (AC&C)** shelters to no-kill organizations that find them permanent homes; the Picasso Veterinary Fund that pays for extraordinary, life-saving medical care for sick or injured animals transferred from AC&C to other Alliance Participating Organizations for adoption; and promotion of spay/neuter programs, including the **Maddie's Spay/Neuter Project** in NYC, which is administered by the Mayor's Alliance. Locating lost pets and providing food.

- 244 Fifth Ave, Suite R290, New York, NY 10001
- 347-573-1561 Sand Clients
- www.AnimalAllianceNYC.org

Nassau County SPCA

- <http://www.ncspca.com/home.html>

North Shore Animal League

- 25 Davis Avenue, Port Washington, NY 11050
- (516) 883.7575
- <http://www.animalleague.org/>

NY Hurricane Sandy Disaster Resources

Clothing

Goodwill Industries of Greater New York and Northern New Jersey

Distributing clothing vouchers to those affected by Hurricane Sandy. Please bring your FEMA number with you to your local store or call for more information on these vouchers.

- Main office: Goodwill Industries of Greater New York & Northern New Jersey, 4–21 27th Avenue, Astoria, NY 11102
- 718-728-5400
- www.goodwillnynj.org

Disabilities, Access and Functional Needs

AmeriCares

Partnering with various organizations to provide medical equipment and supplies to those with functional medical needs/disabilities. Those seeking items can participate in this program by making contact with either their local **Independent Living Center** (locations listed at <http://www.acces.nysed.gov/vr/lsn/ilc/locations.htm>) or a **TRAID-in center** (locations listed at <http://cqc.ny.gov/advocacy/assistive-technology/traid-regional-offices>). Opens at 9:30 am

Center for Independence of the Disabled, New York

The Center for Independence of the Disabled, New York's (CIDNY) goal is to ensure full integration, independence and equal opportunity for all people with disabilities by removing barriers to the social, economic, cultural and civic life of the community. **Benefits and housing advisement and walk in clinic**

- 841 Broadway, Suite 301, New York, NY
- 212-674-2300
- www.cidny.org

Independent Living Centers

Rockland Independent Living Center

George Hoehmann, Executive Director
Rockland Independent Living Center (RCIL)
873 Rt 45 Suite 108
New City, NY 10956

- TEL (845) 624 1366
- TTY (845) 624 0847
- FAX (845) 624 1369
- Email: info@rilc.org
- Website: www.rilc.org

NY Hurricane Sandy Disaster Resources

Staten Island Center

Lorraine DeSantis, Executive Director
Staten Island Center for Independent Living
470 Castleton Avenue
Staten Island, NY 10301

- TEL (718) 720-9016
- TTY (718) 720-9870
- FAX (718) 720-9664
- Email: sicil@siciliving.org
- Website: <http://www.geocities.com/siciliving/>

Suffolk Centers

Irene Dashiell, Acting Director
Self Initiated Living Options, Inc.
2111 Lakeland Avenue
Ronkonkoma, NY 11779

- TEL (631)880-7929
- TTY (631) 654-8076
- FAX (631) 946 - 6377
- Email: contact@siloinc.org

White Plains Centers

Joseph Bravo, Executive Director
Westchester Independent Living Center
200 Hamilton Avenue
White Plains, NY 10601

- TEL (914) 682-3926
- TTY (914) 682-0926
- Sorenson Video Phone (866) 933 5390
- FAX (914) 682-8518
- Email: jbravo297@aol.com
- Website: www.wilc.org

Yonkers Center

Melvyn Tanzman, Executive Director
Westchester Disabled on the Move, Inc.
984 No. Broadway, Suite L-10
Yonkers, NY 10701

- TEL (914) 968-4717 V & TTY
- FAX (914) 968-6137
- Email: info@wdom.org
- Website: www.wdom.org

Domestic Violence and Child Abuse

Child Abuse and Neglect

Is there a child you know under the age of 18:

- who is being left home alone, not provided with enough food, dressed inappropriately for the weather, or frequently absent from school?
- who is being touched inappropriately or in a sexual manner by a parent or caretaker?
- who is being hit, punched, slapped, kicked, or beaten by a parent or caretaker?
- who you suspect is being abused or neglected by their parent or caretaker?

If you answer YES to any of these questions, please contact:

Coalition Against Child Abuse and Neglect

9-5, Monday thru Friday

- 516-747-2966
- www.ccanli.org
- 24 x 7 Maltreatment Hotline:: 800-342-3720

Nassau Coalition Against Domestic Violence

If you or someone you know is being abused and needs help, call:

- Dating/Domestic Violence Hotline: (516) 542-0404

For general questions and information contact us at:

- Phone: (516) 465-4700
- 15 Grumman Road West Suite 1000, Bethpage, NY 11714
- <http://www.cadvnc.org/cadv/>

Safe Horizon

Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of crime and abuse, their families and communities.

- 2 Lafayette St., 3rd Fl, New York, NY
- 1-800-621-HOPE(4673)
- www.safehorizon.org

Faith Communities

Adventist Community Services Disaster Response

Providing disaster relief supplies such as blankets and shelf stable meals.

- 1529 Morris Ave, Bronx, NY 10457
- 1-877-227-2702
- NY – 718-565-0850
- NJ – 609-256-2005
- Closed for Christmas

NY Hurricane Sandy Disaster Resources

Buddhist Tzu Chi Foundation

Community Service, Disaster Relief

- 909-447-7799
- www.us.tzuchi.org/us/en/

Tzu Chi Manhattan Service Center

- 34 Howard St., New York, NY 10013
- 212-965-1151
- 1-877-889-8244

Tzu Chi Long Island Branch (opens at 10:00 AM)

- 60 E. Williston Ave., East Williston, NY 11596
- 516-873-6888

Catholic Charities of New York

The Catholic Charities of the Archdiocese of New York seeks to uphold the dignity of each person as made in the image of God by serving the basic needs of the poor, troubled, frail and oppressed of all religions. Through a network of administered, sponsored and affiliated agencies, Catholic Charities delivers, coordinates, and advocates for quality human services and programs touching almost every human need.

- 1011 First Avenue, 12th Floor, New York, NY 10022
- 888-744-7900
- 212-419-3737 (for immigration-related questions only)
- www.catholiccharitiesny.org

Brooklyn Community Center

- 191 Joralemon St., 7th Floor, Brooklyn, NY
- 718-722-6001
- <http://www.ccbq.org>

Queens Community Center

- 23-40 Astoria Boulevard, Astoria, N.Y. 11102
- 718-726-9790
- <http://www.ccbq.org>

Staten Island Community Center

- 718-447-6330
- 120 Anderson Ave Staten Island, NY 10302

Church World Service

Christians working together with partners to eradicate hunger and poverty and to promote peace and justice around the world. Providing cleaning kits, hygiene kits, and blankets.

- 475 Riverside Drive, Suite 700, New York, NY
- 800-297-1516
- www.churchworldservice.org

NY Hurricane Sandy Disaster Resources

New York Conference of the United Methodist Church

The New York Annual Conference through the grace of God embodies a beloved community of hope, building up a healthy body of Christ, with heart warmed United Methodists in mission for the transformation of the world.

- 20 Soundview Ave, White Plains, NY
- 888-696-6922 or 914-997-1570
- Long Island – 516-795-1322
- Staten Island – 718-984-1277
- Brooklyn – 347-881-6238
- <http://www.nyac.com>

New York Disaster Interfaith Services

NYDIS is a 501(c)(3) faith-based federation of human services providers and charitable organizations who work in partnership to leverage resources and provide disaster readiness, response and recovery services to the most vulnerable communities affected by disaster in New York City. NYDIS's principle recovery program is the New York City Unmet Needs Roundtable, which brings together donors and case management agencies to financially assist those impacted by a disaster, provide emergency assistance, and ensure victims' long-term recovery in cases when all other means of assistance are no longer available.

- 4 West 43rd Street Suite 407, New York, NY 10036
- 212-669-6100
- www.nydis.org

New York State Catholic Conference

The NYS Catholic Conference presents the Roman Catholic Bishops of the eight New York State Dioceses in matters of Public Policy. In each of the diocese, a Catholic Charities Organization makes decisions regarding disaster relief on a case-by-case basis. Local parishes are also involved in providing direct services in response to disasters. Matching grants for large-scale disasters may be obtained from the National Catholic Disaster Relief Office. **Counties Served:** Manhattan, Bronx, Richmond, Westchester, Rockland, Putnam, Orange, Dutchess, Ulster, and Sullivan.

- 465 State Street, Albany, NY 12203-1004
- 518-434-6195
- www.nyscatholic.org

Presbyterian Disaster Assistance

Presbyterian Disaster Assistance provides funds and dispatches advisors-members of a national Presbyterian Disaster Assistance Team (PDAT) on request of disaster-affected Presbyterian Church (USA) middle-level governing bodies (presbyteries) to help them develop response and recovery programs. The nature and scope of presbytery programs vary depending on disaster needs. The PDAT advisers identify and empower leaders to assume responsibility for disaster response and recovery operations and provide training and other assistance in development of these operations.

- 100 Witherspoon Street, Louisville, KY 40202
- 800-728-7228
- <http://www.presbyterianmission.org>

NY Hurricane Sandy Disaster Resources

Salvation Army - Greater NY

The Salvation Army is an international, faith-based charitable organization with a simple mission: to help those in need without discrimination.

- 120 West 14th Street New York, NY
- 212-337-7200
- www.salvationarmy-newyork.org

UJA-Federation of New York

UJA-Federation cares for those in need, rescues those in harm's way, and renews and strengthens the Jewish people in New York, in Israel, and around the world.

- 130 East 59th Street, New York, NY 10022
- 212-980-1000
- www.ujafedny.org

United Sikhs

Recognize Human Race as One

- POB 7203, New York, NY 10116, USA
- 646-688-3525 or toll-free 1-888-243-1690
- www.unitedsikhs.org

World Vision New York

World Vision is a Christian humanitarian organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.

- 885 East 138th Street, New York, NY 10043
- www.worldvision.org/uspnewyork
- 718-292-5600 (Bronx office)

Donations

American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

- 520 West 49th Street, New York, NY, 10019
- 877-733-2767
- <http://www.nyredcross.org>

National Donations Management Network - New York

This portal is designed to make it as easy as possible to donate financial support, product donations or to volunteer your skills and time to the nonprofit organizations that most need it.

- aidmatrixnetwork.org/fema/States.aspx?ST=New%20York%20City

NY Hurricane Sandy Disaster Resources

Financial Assistance & Help for Homeowners

Community Development Corporation of Long Island

Offering an emergency home repair loan fund that is available to assist homeowners with loans up to \$5,000 for homeowners whose incomes are under 120% of the area median income, roughly at or below \$129k for a family of four.

- 2100 Middle Country Road, Centereach, NY 11720
- 631-471-1215
- www.cdcli.org.como

Emergency boiler repair

The Department of Environmental Protection will issue an Emergency boiler work permits. A completed permit application must be filled with the DEP within 30 day of receiving a temporary emergency work permit.

- kiang@dep.nyc.gov

The Federal Home Loan Bank of New York

\$1 billion in Disaster Relief Funding available to 340 community based lenders to help rebuild in the states of New York and New Jersey. The funding is available to be used as immediate “gap funding”. The \$1 Billion CLP commitment can be used for any residential lending activity for households whose incomes are at or below 115% of the area median income. The funds can be used for Public/Private infrastructure projects, such as roads, utilities, and sewers.

- 212-441-6700
- www.fhlbny.com

FEMA Financial Assistance

There are three ways to apply for assistance (deadline: January 28, 2013):

- Apply Online at DisasterAssistance.gov
- Apply via a smartphone at m.fema.gov
- Apply by Phone:
 - Call (800) 621-3362.
 - Call TTY (800) 462-7585 for people with speech or hearing disabilities.

The Disaster Recovery Center (DRC) Locator allows individuals to search for DRCs nearest to their location. DRC Locator also provides additional information about each DRC, such as hours of operation, services offered, and driving directions to the DRC.

- <http://asd.fema.gov/inter/locator/home.htm>

Governor Cuomo’s Disaster Homeownership Repair and Rebuilding Fund

This is a grant and does not require repayment. The grant can provide up to an additional \$10,000 for Survivors who have already qualified for FEMA Housing Assistance and received the Max Grant of \$31,900, and the FEMA award did not cover the full cost of making essential repairs. This funding cannot duplicate assistance received from other governmental agencies or insurance. Residents will be automatically referred to this program.

- 855-697-7263
 - Hotline Information – How to prepare for the next storm; Agency Contacts; Donations; Help repairing homes; Power reconnections; Home evacuations/shelters

NY Hurricane Sandy Disaster Resources

Home Affordable Modification Program

Homeowners struggling to stay in their homes may be eligible to apply for the Home Affordable Modification Program (HAMP) in order to lower their monthly mortgage payments and make them more affordable.

Homeowners should contact their mortgage servicer as soon as possible to begin the HAMP evaluation process.

In order to help with the housing crunch, homeowner eligibility has been widened to include: Homeowners who are applying for a modification on a home that is not their primary residence, but the property is currently rented or the homeowner intends to rent it.

Homeowners who previously did not qualify for HAMP because their debt-to-income ratio was 31 percent or lower.

Homeowners who previously received a HAMP trial period plan, but defaulted in their trial payments.

Homeowners who previously received a HAMP permanent modification, but defaulted in their payments, therefore losing good standing.

- <http://www.makinghomeaffordable.gov/programs/lower-payments/Pages/hamp.aspx>

NYC Mayor's Office

New business Recovery Zone and other initiatives to help small businesses impacted by Hurricane Sandy. Contact: Marc LaVorgna or Julie Wood at 212-788-2958 or Patrick Mancie (NYCDEPC) 212-312-3523..

- www.nycedc.com

Operation Hope

Assists individuals with the short, medium and long term economic and financial challenges following a disaster. Free financial services includes, Disaster Recovery Budget, paying mortgages on destroyed home, home inspections and repair contracts, assistance with Creditors, referrals to Government and private agencies, replacement of documentation, insurance claims assistance and recovery seminars and financial case management.

- 888-388-4673 (HOPE)

SBA Loan

see FEMA assistance in "Housing" section

The U.S. Department of Housing and Urban Development.

To expand housing options for families displaced by Hurricane Sandy, HUD is allowing local public housing agencies to increase their rent payment standard up to 120 percent of the published "Fair Market Rent" (FMR), thereby giving low-income families more options in finding available housing. For families impacted by Hurricane Sandy, HUD is granting a 90-day moratorium on foreclosures and forbearance on foreclosures of FHA-insured home mortgages.

- portal.hud.gov/hudportal/HUD

NY Hurricane Sandy Disaster Resources

Food

Locations where prepared food is available: http://www.nyc.gov/html/misc/html/2012/hot_food.html

Food Banks and Food Pantries

Listing for all food pantries within New York State (100+) www.foodpantries.org

City Harvest

City Harvest exists to end hunger in communities throughout New York City. We do this through food rescue and distribution, education, and other practical, innovative solutions.

6 East 32nd St

5th Floor

NY, NY 10016

City Harvest: 646-412-0600

New York City hunger hotline: 866-888-8777

Food Bank for New York City

Food Bank for New York City recognizes 25 years as the city's major hunger-relief organization. Working to end food poverty and increase access to affordable, nutritious food for low-income New Yorkers throughout the five boroughs, the Food Bank's initiatives focus on direct services, food sourcing and distribution, education and nutrition, financial empowerment, disaster relief and policy and research.

- 212-566-7855
- www.foodbanknyc.org

Food Bank of the Hudson Valley

- (Orange, Rockland, Putnam, Ulster) 845-534-5344

Food Bank of Westchester County

- (Westchester) 914-909-9605

Long Island Cares Harry Chapin Food Bank

- (Nassau/Suffolk) 631-582-3663

Regional Food Bank of North Eastern NY

- (Putnam, Sullivan Ulster, Orange, Rockland) 518-786-3691

NY Hurricane Sandy Disaster Resources

Food Stamp (SNAP*) Assistance or Replacement

*Supplemental Nutrition Assistance Program (SNAP)

Catholic Charities Community Services

- Orange County 845-294-5124
- Putnam County 845-628-2006 Ext 115
- Rockland County 845-942-5791 ext 14
- Sullivan County 845-791-6023
- Ulster County 845-340-9170
- Westchester County 914-476-2700 ext 210
- Suffolk County 631-789-9546
- Nassau County 516- 483-1110
- NYC boroughs 3-1-1

Health and Mental Health

Disaster Chaplaincy Services

Disaster Chaplaincy Services is a 501 (c) (3) nonprofit, nonsectarian organization whose purpose is to assure skilled and appropriate interdisciplinary spiritual care for all people affected by disasters in the New York tri-state area. We do this by recruiting, screening, orienting, training, educating, deploying and supervising chaplains on behalf of the religious communities of the tri-state region.

- PO Box 7373, New York, NY 10116
- 24 hour hotline 646-210-9321
- www.disasterchaplancy.org

Disaster Distress Hotline

- 800-985-5990
- TEXT: "TalkWithUs" to 66746 24 hours a day 7 days a week Direct Counseling
- 646-867-3514
- www.disasterpsych.org

F.E.G.S Health & Human Services

Disaster case management, crisis counseling, financial assistance counseling.

- 516-496-7550 Monday through Friday 9am to 5pm

Jewish Board of Family and Children's Services

Provides a comprehensive network of mental health and social services for individuals and families at every stage of life. **Provide mental health and budget counseling. Monday through Friday 9am to 5 pm**
Must have appointment.

- 135 West 50th St, New York, NY 10020
- 212-582-9100 or toll-free 1-888-523-2769
- www.jbfcs.org

NY Hurricane Sandy Disaster Resources

Mental Health Association of Nassau County, Inc.

The Mental Health Association of Nassau County, Inc., continues to be here to support our neighbors in their time of need. **We are here 7 days per week from 9am to 6pm.** If you need local mental health information and referral, please call our Helpline:

- 516-504-HELP (4357)
- 16 Main Street
- Hempstead, NY 11550

Mobile medical van locations

Mobile medical vans staffed with primary care providers who will be able to provide medical care and distribute commonly prescribed drugs are now available at several locations in the Rockaways, Brooklyn, and Staten Island. **Van operate 9AM to 5PM Monday through Friday .**

- Call 3-1-1 for current locations
- http://www.nyc.gov/html/misc/html/2012/medical_vans.html

Nassau County Department of Health

- 516-227-9697 Monday through Friday 9am to 4:45 pm
- www.nyspa.org

Project Hope Crisis Counseling Assessments and referrals

- 800-LIFENET (1-800-543-3638)
800lifenet.org

Suffolk County Department of Health

- 631-853-3055, 631-853-3005, 631-854-0100, operates M-F, 9-5, or 631-852-4820 after-hours/weekends

Warming centers

- http://www.nyc.gov/html/misc/html/2012/warming_ctr.html

HIV/AIDS

Long Island Association for AIDS Care, Inc.

Since 1986, LIAAC has been a community-based, not-for-profit agency that provides services and support for Long Islanders (1) infected and affected by HIV/AIDS and (2) at high risk for HIV infection and other infectious diseases. LIAAC has long-established relationships with other support organizations in Nassau and Suffolk Counties, including primary healthcare facilities, substance abuse treatment centers, mental health organizations, hospitals, shelters, and soup kitchens. By building these partnerships with other service providers, it enables us to work together in helping thousands in need.

- For more information, please contact our hotline at 877.TO.LIAAC
- 60 Adams Avenue, Hauppauge, NY 11788
- (631) 385-2451

NY Hurricane Sandy Disaster Resources

Housing

Community Development Corporation of Long Island-

- 631-471-1215 ext 19 (Suffolk County) 9AM to 5PM Monday through Friday
Counseling for Small Business Loans

Long Island Housing Services, Inc.

Non-profit, HUD-approved Housing Counseling Agency; HUD qualified Fair Housing Enforcement Organization **Tenant-landlord** dispute resolution/ advice/referrals; **Fair Housing: Counseling and Investigations-** violations of local, state and federal Fair Housing laws, assistance to challenge discrimination if available housing is denied or you are treated differently because of race/color, national origin, disability, familial status (families with children under 18), sex/gender, religion, age, marital status, sexual orientation, military status. **Foreclosure Prevention** counseling, legal services, Education- **Avoid and Report Mortgage & Loan Modification Scams**

Referrals/advice to identify/secure Storm related assistance

Phone: 631-567-5111 or 516-292-0400; email: info@LIFairHousing.org

www.LIFairHousing.org

FEMA housing resources

The Federal Emergency Management Agency and our federal partners are working closely with the state to address the housing needs of New Yorkers displaced by Hurricane Sandy. Our priority is to help survivors move out of hotel rooms and into apartments or their safe, repaired homes.

FEMA has identified rentals in the area damaged by Hurricane Sandy and is working to match survivors to that available housing. A goal is to place survivors in rentals within their neighborhoods, or as close as possible to those areas. This not only is better for survivors, it helps neighborhood businesses.

Our goal is to maximize the number of people who are able to move back into their own homes; and for them to get home as quickly as possible.

There are several programs in place to help ease this housing crunch in a place where there is always a housing crunch.

The STEP Program

FEMA has authorized an emergency program designed to make damaged homes safe so survivors can return during the recovery process. The program, Sheltering and Temporary Essential Power (STEP), pays for those temporary and necessary repairs that help restore power, heat and hot water to primary residences prior to permanent repairs. This program is implemented by NYC, Nassau and Suffolk counties.

First, if it's safe to inspect the home, damages will be assessed. If it's practical, electricity will be restored along with other basic repairs.

NY Hurricane Sandy Disaster Resources

Some homes may be eligible for other temporary repairs. Temporary repairs could include securing broken windows, covering damaged exterior walls and roofs, and patching and securing damaged exterior doors.

An inspector will decide what elements of the STEP Program are available for each residence.

Certain defined components of STEP are included in New York City's Rapid Repair Program.

- Residents in NYC can call 3-1-1 or go a New York City Restoration Center.
- Nassau County residents: 888-684-4267.
- Suffolk County residents: 2-1-1.

Transitional Sheltering Assistance

To get people out of shelters, FEMA activated the Transitional Sheltering Assistance (TSA) program to move eligible survivors into hotels or motels if they can't return to their damaged homes. TSA lodging expenses are paid directly to the hotel by FEMA.

The program has been extended four weeks. The new extension will allow applicants to remain in participating hotels during the holiday season. FEMA will call applicants eligible for the extension to notify them of the extended four-week period and the checkout date of Jan. 12, 2013.

TSA-eligible survivors can receive help finding a hotel by calling: **800-621-FEMA (3362)** or **TTY 800-462-7585**. The toll-free telephone numbers operate 24 hours a day, seven days a week until further notice. Those who use 711-Relay or Video Relay Services (VRS) can call **800-621-3362**. The toll-free telephone numbers operate 24 hours a day seven days a week until further notice.

Help finding TSA participating hotels also is available online: www.femaevachotels.com.

Rental Assistance

Renters with a need for housing because of storm damage to their dwelling may be eligible for a FEMA temporary rental grant. This assistance may be provided while renters are working to accomplish a permanent housing plan.

Returning to a permanent home is a significant milestone on the road to recovery. FEMA rental assistance may last for up to 18 months from the date of declaration. So it's important for survivors to have a permanent housing plan.

FEMA has a Housing Portal at <http://asd.fema.gov/inter/hportal/home.htm> to help families find rental units. In addition to apartments or homes normally available, the portal identifies units provided by our federal partners.

To be eligible for possible rental assistance, survivors must first register with FEMA. There are many ways to register.

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Individuals can register online at www.DisasterAssistance.gov or via smartphone or tablet by using the FEMA app or going to m.fema.gov. People may also call **800-621-3362** or **(TTY) 800-462-7585**. Those who use 711-Relay or Video Relay Services (VRS) can call **800-621-3362**. The toll-free telephone numbers operate 24 hours a day seven days a week until further notice.

The deadline to register with FEMA is Jan. 28, 2013.

U.S. Department of Housing and Urban Development

The U.S. Department of Housing and Urban Development, led by Secretary Shaun Donovan, is also playing an active role in providing temporary housing to storm-displaced families. HUD has identified thousands of available units in HUD-assisted housing and is getting that information to displaced individuals, primarily at Disaster Recovery Centers.

The Department has also increased fair market rental allowances to make it easier for displaced Section 8 voucher recipients to find replacement housing, and is allowing owners of HUD-funded senior developments the flexibility to open up vacant units to storm evacuees.

Secretary Donovan was also instrumental in bringing together New York City and State government officials and real estate trade groups in the aftermath of the storm to find housing for New York displaced families. This has led to a government and private sector partnership that gives displaced families greater options in finding vacant apartments that are affordable and safe.

For more information on New York's disaster recovery, visit www.fema.gov/SandyNY, www.twitter.com/FEMASandy, www.facebook.com/FEMASandy and www.fema.gov/blog.

Nassau County Department of Social Services

- 516-573-8626 Monday through Friday 9AM to 5PM Emergency Housing Assistance

New Yorkers with property to rent to storm survivors

DHOPS Team at

- fema-ia-dhops@fema.gov

NYC Department of Homeless Services

Operates emergency housing, shelters, hotels, SOR (Single Occupancy Residence)

- www.dhs.nyc.gov
- Call 3-1-1

NY Hurricane Sandy Disaster Resources

NYC Housing Recovery

You can get assistance with locating rental apartments if the hurricane displaced you from your home. The rental apartments are:

- in privately owned and managed rental buildings
- for short or long-term lease
- located in all five boroughs
- market-rate or income restricted

The terms of the lease and type of housing will depend on your household's specific needs. The supply of this housing is limited, and the majority of housing is located in the Bronx, Brooklyn, and Manhattan. You should register with FEMA before registering for the NYC Housing Recovery program.

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=NYC+Housing+Recovery>

NYC Housing Recovery Portal

As a result of Hurricane Sandy, many New Yorkers across the City are unable to stay in or return to their homes. This has created a demand for immediate, short-term and long-term housing in a real estate market that is very tight and has extremely low vacancy rates. **NYC Housing Recovery Portal** helps impacted New Yorkers learn about housing options and provides guidance on how to pursue them on their own or with help from the City.

- <http://www.nyc.gov/html/misc/html/2012/housing-recovery.html>

New York Mortgage Coalition

To create and protect affordable home ownership in the New York Metro area counseling to assist with affordable housing

- 50 Broad St Suite 1125, New York, NY 10003
- 212-742-0762
- www.nymc.org

NYC Buildings Dept

Fees Waived for Hurricane Sandy Repair Work — In the aftermath of Hurricane Sandy, Mayor Bloomberg has signed an emergency order waiving all Department of Buildings application and permit fees for repair work to buildings damaged by Hurricane Sandy. Information for property owners and licensed professionals:

- http://www.nyc.gov/html/dob/html/news/storm_update.shtml

NYC Rapid Repairs

NYC Rapid Repairs is a FREE program to help residential property owners affected by Hurricane Sandy make emergency repairs. These emergency repairs will allow residents to stay in their homes so that they can complete more permanent repairs and finishes. Emergency repairs include permanent or temporary restoration of heat, power and hot water, and other limited repairs to protect a home from further significant damage. A homeowner must first register for NYC Rapid Repairs. The City will then schedule an appointment for a qualified NYC Rapid Repairs Team to make certain repairs for all eligible homeowners.

- http://www.nyc.gov/html/misc/html/2012/rapid_repairs.html

NY Hurricane Sandy Disaster Resources

NYC Restore

Helps New Yorkers in the areas most affected by Hurricane Sandy get access to important information and services to help them recover. **NYC Restoration Centers** provide the following types of assistance:

- NYC Rapid Repairs*
- Food and Nutrition Assistance
- Temporary Housing Information
- Health and Medical Benefits
- Business Restoration
- Counseling Services
- Financial Assistance
- Personal Records and Information

*NYC Rapid Repairs is a new program to send teams of contractors and City inspectors to neighborhoods affected by Hurricane Sandy to quickly repair damaged homes.

- <http://www.nyc.gov/html/misc/html/2012/dasc.html>

Sheltering and Temporary Essential Power (STEP) program

Enables families to remain in, or return to, their homes, as a form of shelter while permanent repairs are completed.

Nassau County STEP: 888-684-4274 Suffolk County STEP: 888-774-7633 NYC Rapid Repair call 311

Immigrants and Refugees

New York Immigration Coalition Referral service

The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization for more than 200 groups in New York State that work with immigrants and refugees.

- 137-139 W. 25th Street, 12th floor, New York, NY
- 212-627-2227
- www.thenyic.org

Jobs and Unemployment Assistance

Disaster Unemployment Assistance (DUA)

- 877-358-5306 in NY State, operates 7:30-11
- 877-358-5306 outside NY State, operates 7:30-11

Hurricane Sandy Cleanup Jobs

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=Hurricane+Sandy+Cleanup+Jobs>

Legal, Insurance, and Mediation Services

Disaster Legal Services (DLS)

- 800-699-5636, operates M-F, 9-5. Provide name and number of donated legal services

NY Hurricane Sandy Disaster Resources

Insurance Resource Center

(Nassau)

The New York State Department of Financial Services is available at Cedar Creek Park daily from 8 a.m to 8 p.m. to offer residents advice on how to file an insurance claim for property damage from Hurricane Sandy. Representatives will also be present from several of the nation's largest insurance companies, including: Allstate, Metlife, New York Life, Travelers, USAA and more. For more information about the Cedar Creek Mega Recovery Center:

- <http://www.nassaucountyny.gov/agencies/OEM/hurricane/MegaRecoveryCenter.html>

Legal Aid Society

The Legal Aid Society is the nation's oldest and largest provider of legal services to the indigent. Founded in 1876, the Society provides a full range of civil legal services as well as criminal defense work, and juvenile rights representation in Family Court. Our core service is to provide free legal assistance to New Yorkers who live at or below the poverty level and cannot afford to hire a lawyer when confronted with a legal problem.

- 199 Water Street, 3rd Floor, New York, NY
- Disaster relief hotline 888 663-6880
- www.legal-aid.org

Legal Services NYC

Legal Services NYC provides free high quality legal help in civil matters to low-income people throughout New York City.

- 350 Broadway, 6th Floor, New York, New York
- Citywide Sandy Recovery Hotline 347-592-2411, operates 10-3 M-F
- www.LegalServicesNYC.org

Nassau Suffolk Law Services Committee, Inc.

- <http://nslawservices.org/>

Nassau County

Hempstead Office: 1 Helen Keller Way – 5th Floor, Hempstead, NY 11550

- (516) 292-8100

Senior Citizen Law Project

- (516) 292-8088

Volunteers Lawyers Project

- (516) 292-8299

Suffolk County

Islandia Office – (serves Suffolk west of Route 112)

- 1757 Veterans Highway – Suite 50, Islandia, NY 11749
- (631) 232-2400

Riverhead Office - (serves Suffolk east of Route 112)

- 313 West Main Street, Riverhead, NY 11901
- (631) 369-1112

NY Hurricane Sandy Disaster Resources

New York Legal Assistance Group

Founded in 1990, the New York Legal Assistance Group provides high quality, free civil legal services to low-income New Yorkers who cannot afford attorneys. Our comprehensive range of services includes direct representation, case consultation, advocacy, community education, training, financial counseling, and impact litigation. In the wake of Sandy, NYLAG has mobilized a legal aid disaster relief program to help victims of the storm deal in New York City and Long Island with a range of issues.

- 7 Hanover Square, New York, NY 10004
- Storm Response Legal Hotline: 212-584-3365
- Email: stormhelp@nylag.org
- www.nylag.org

New York Peace Institute

Are you in conflict with a landlord, insurance adjuster, family member, or neighbor over Sandy related issues? Mediation may be the tool for you. Even the most difficult disputes can be resolved with the help of professional mediators. Mediation is a free, safe and private way to resolve Sandy related conflicts.

Mediators guide the participants through a series of problem solving steps so they can find their own solutions. Mediators do not make decisions, but rather help the parties to share their viewpoints and generate and evaluate options.

- Alan Gross, Ph.D, Special Projects Coordinator, agross@nypeace.org
- 917-359-0444
- www.nypeace.org

United Policyholders

A national non-profit that has been helping disaster survivors navigate insurance issues on the road to recovery since 1991. The organization offers free tips, sample letters, and an "Ask an Expert" forum online at uphelp.org/Sandy. UP's Executive Director is a native New Yorker and former insurance analyst with the New York State Consumer Protection Board. UP does not accept funding from insurance companies.

Muck Out/Debris Removal

NYC

- Call 3-1-1

Outside of NYC

- (Long Island and Lower Hudson Valley) Call 2-1-1

Samaritan's Purse

- (516) 568-3980

Stephen Siller Tunnel to Towers Foundation

- 718-987-1931

Poverty

Community Service Society

The mission of the Community Service Society is to identify problems which create a permanent poverty class in New York City, and to advocate the systemic changes required to eliminate such problems. CSS will focus on enabling, empowering and promoting opportunities for poor families and individuals to develop their full potential, to contribute to society, and to realize social, economic and political opportunities.

- 105 E 22nd Street, #401, New York, NY 10010
- 212-254-8900
- www.cssny.org

Small Businesses

Hurricane Sandy Business Recovery Information

New York City, including the Department of Small Business Services (SBS) and the New York City Economic Development Corporation (NYCEDC), is coordinating a set of services to assist small businesses in recovering from Hurricane Sandy. For more information, please call 311 and ask for NYC Business Solutions.

- <http://www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml>

New York State financial assistance small business loan

Businesses in NYC should apply to the NYBDC through the NYC Department of Small Business Services Business Solution Centers. For more information, please visit:

- www.nyc.gov/sbs
- or call 3-1-1

and ask for “NYC Business Emergency Loan.” Businesses outside of NYC should apply to the NYBDC through their local NYS Small Business Development Center. To find your local Small Business Development Center, visit:

- <http://www.nyssbdc.org/locations/locations.html>
- 518-443-5398

Small Business Administration (SBA) loans

See “FEMA assistance” in “Housing” section. [Transportation](#)

Transportation

Great Kills Ferry schedule

The City has launched a temporary commuter ferry service from Great Kills to Manhattan, serving some of the communities most damaged by Sandy.

- <http://www.nyc.gov/html/dot/html/ferrybus/greatkills.shtml>

Rockaway Ferry schedule

Seastreak continues to operate a temporary ferry service between the Rockaways and Manhattan.

- <http://www.seastreakusa.com/viewpage.aspx?page=Brooklyn>

Voluntary Organizations

American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

- 520 West 49th Street, New York, NY, 10019
- 877-733-2767
- <http://www.nyredcross.org>

World Cares Center

World Cares Center fosters safe and effective disaster preparedness, response and resiliency within communities. World Cares Center (WCC) collaborates with community groups, municipalities, and relief agencies to more effectively integrate and utilize community volunteers, to prepare citizens to safely participate in their communities' emergency response, and to foster recovery and resilience in those communities affected by disaster. World Cares Center delivers unique educational and resilience-building services through its Disaster Preparation & Trauma Mitigation program. **Debris removal and mold remediation.**

- 520 8th Ave Suite 210B, New York, NY
- www.worldcares.org

Volunteering

American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

- 520 West 49th Street, New York, NY, 10019
- 877-733-2767
- <http://www.nyredcross.org>

Long Island Volunteer Center

(Nassau, Suffolk)

- (516) 564-5482
- disastervolunteer@longislandvolunteercenter.org
- www.longislandvolunteercenter.org

New York Cares

New York Cares meets pressing community needs by mobilizing caring New Yorkers in volunteer service.

- 214 West 29th Street, 5th Floor, New York, NY10001
- General line 212-228-5000, Project sign-up hotline 212-402-1101
- www.newyorkcares.org

Occupy Sandy

Occupy Sandy is a coordinated relief effort to distribute resources and volunteers to help neighborhoods and people affected by Hurricane Sandy.

- interoccupy.net/occupysandy/volunteer/
- occupysandy@interoccupy.net

Stephen Siller Tunnel to Towers Foundation Headquarters

Volunteers can begin showing up at 8:30am. Those wishing to help victims gut and clean out homes, as well as other various needs, are welcome. 8:30am-5:00pm daily (until further notice for hurricane relief efforts). Contact:

- Anthony Navarino,- Hurricane Sandy Relief Coordinator
- 2361 Hylan Boulevard, Staten Island, NY 10306
- Office: 718-987-1931
- Fax: 718-987-3909
- Cell: 917-607-7408
- tony.navarino@tunnel2towers.org

Stephen Siller Tunnel to Towers Hurricane Relief Center

9:00 am - 3:00 pm daily. Open for hurricane victims from Zone A; must show Identification or FEMA registration. Volunteers for Center can show up starting at 8:30am. Stock shelves, obtain goods from stock for walk-ins, make deliveries to victims' homes as needed, unload trucks.

- 2271 Hylan Boulevard, Staten Island, NY 10306

NY Hurricane Sandy Disaster Resources
